

Besides popcorn, what to keep nearby when you watch TV!

FALL/WINTER 2014

# CABLE

companion

## There's No Place Like Home

We're lucky to live, work,  
and play in Waitsfield!



Be in Control with DVR Service • **Digital Channel Guide**

FREE WatchTVEverywhere • WatchESPN Joined Our Team

**Who Chooses the Channels?**

## IT'S ALL RIGHT HERE ON WAITSFIELD CABLE!

Enjoy more than 200 video and music channels including all of your local networks, community stations, news, weather, sports, entertainment and HDTV. Waitsfield Cable is your local choice for the very best in cable entertainment!

### CONTACT US

#### Customer Service:

496-5800

#### Repair:

496-3393

#### Email:

csdept@waitsfieldcable.com

#### Website:

www.waitsfieldcable.com

#### Waitsfield Cable

##### Business Office:

3898 Main Street  
Waitsfield, VT 05673

##### Business Hours:

Monday–Friday,  
8:00am–5:00pm

#### Waitsfield Cable

##### Mailing Address:

PO Box 9  
Waitsfield, VT  
05673-0009

##### Find Us

on Facebook  
and Twitter!



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# CABLE companion

## Dear Waitsfield Cable Viewer,

Regardless of how wonderful our travels may be, Dorothy had it right in the *Wizard of Oz*: "There's no place like home." For Waitsfield Cable, home is 3898 Main Street in Waitsfield. We love the Mad River Valley and are proud to bring you, our neighbors, entertainment services to enhance your relaxation time at home. We also maintain a strong commitment to community service through volunteerism, monetary and in-kind gifts, support of local businesses, and participation in Chamber and civic organizations.



Waitsfield Cable employs 83 Vermonters and we're featuring three of these dedicated people here. Pictured from left to right are Keegan Carter, Cable Service Technician; Lyle Douglass, Cable Headend Technician; and Don Whitman, Cable Network Supervisor. These men are part of the hardworking team that brings you Waitsfield Cable services and keeps them working well. Should you ever have a question or need help with your services, stop by our Waitsfield office or call 802-496-5800 to visit with one of our local employees.

I suggest you keep this issue of *Cable Companion* near your TV during the fall/winter season so your family and visitors can refer to the Digital Channel Guide and learn about optional services such as WatchTVEverywhere, HDTV, and DVR.

Enjoy your time at home!

Sincerely,

Gregg Haskin  
President & CEO  
Waitsfield Cable







# Watch What You Want Whenever You Want With **DVR Service**

**W**ith Digital Video Recording (DVR) Service from Waitsfield Cable, you're in control. You can pause live TV such as sporting events and start them again when you're ready. Rewind and replay programs so you don't miss a beat. Record up to 90 hours of your favorite programs and movies to create a personal entertainment library to view at your convenience. And fast-forward through the boring stuff when watching recorded programs to save time.

## Multiply Your Convenience with Multi-Room DVR

**Multi-Room DVR Service lets you do even more:**

- Watch recorded programs on any connected TV in your home.
- Pause a recorded program in one room and then resume it in another—ideal for when you start getting sleepy and want to finish watching a movie in the bedroom.
- Schedule recordings, set parental controls, and manage program choices on each connected TV.



## Keep These DVR Directions Handy

Below are the basics of using DVR Service.

- **One-Touch Recording:** Press RECORD anytime while watching TV or navigating through the guide for easy, no-hassle recording from anywhere.
- **Schedule a Recording:** From the Main Menu or Quick Menu, select DVR. Select "Set a Recording," then the start and end time, the day to record, and select.
- **View Recording:** From the Main Menu, select "My Recordings." Search through and highlight title from list of recorded programs. Press OK to select the program.

*Still have questions? Visit [www.waitsfieldcable.com](http://www.waitsfieldcable.com) for online user guides, tutorials, and additional DVR information.*

## How to Start Enjoying DVR Service

To order DVR Service, call Waitsfield Cable at 802-496-5800. If you'd like Multi-Room DVR Service, you'll need a Motorola DCX 3400M as your DVR box, and a DCX 700M set-top box for each TV that you want to connect.

**Stop by our Business Office or call 802-496-5800 to get started.**

# DIGITAL Channel Guide

Effective October 2014

Contact us at 496-5800 or visit [www.waitsfieldcable.com](http://www.waitsfieldcable.com) for more information.

## BROADCAST

3	WCAX (CBS) - Burlington, VT	Basic
4	WVNY (ABC) - Burlington, VT	Basic
5	WPTZ (NBC) - Plattsburgh, NY	Basic
6	CBMT (CBC) - Montreal, Que	Basic
7	WFFF (FOX) - Burlington, VT	Basic
9	WETK (PBS) - Burlington, VT	Basic
11	Waitsfield Cable - Mad River Valley Community Channel	Basic
12	Outside Television	Basic

## ENTERTAINMENT

13	USA Network	Standard
14	FX Networks	Standard
15	Spike TV	Standard
16	TBS	Standard
17	TNT	Standard
18	WSBK - Boston, MA	Basic
19	WGN - Chicago, IL	Basic
20	WPIX (CW) - New York, NY	Basic

## SPORTS

21	Major League Baseball Network	Standard
22	NBC Sports Network	Standard
23	NFL Network	Standard
24	NESN - New England Sports Network	Standard
25	ESPN Sports	Standard
26	ESPN2 Sports	Standard
27	ESPNU College Sports	Preferred
28	ESPN Classics	Preferred
29	ESPN News	Preferred
31	The Golf Channel	Preferred
32	Fox Sports 1	Standard
33	The Tennis Channel	Standard
34	HorseRacing TV	Preferred
35	Sportsman Channel	Preferred
36	The Outdoor Channel	Preferred
37	Universal Sports Network	Standard

## NEWS

38	The Weather Channel	Standard
39	Fox News Channel	Standard
40	CNBC	Standard
41	MSNBC News	Standard
42	CNN HLN News and Views	Standard
43	CNN	Standard
44	Mad River Valley Television (Community Access)	Basic
45	Mad River Valley Television (Municipal Meetings)	Basic
47	Fox Business News	Standard
48	Rural Free Delivery	Standard
49	C-SPAN	Basic
50	C-SPAN2	Basic

## KIDS

56	The Disney Channel	Standard
57	Disney XD	Standard

58	Cartoon Network	Standard
59	Nickelodeon	Standard
60	Nick Jr.	Preferred
61	Nicktoons	Preferred
62	Teen Nick	Preferred
63	Discovery Family Channel	Preferred

## FAMILY

66	Hallmark	Preferred
67	TVLand	Standard
68	ABC Family	Standard

## WOMEN

70	Lifetime Network	Standard
71	Oxygen	Standard
72	Lifetime Real Women	Preferred
74	Women's Entertainment	Preferred

## LIFE/HOME

76	The Food Network	Standard
77	TLC	Standard
78	Travel Channel	Standard
79	Home & Garden TV	Preferred
80	OWN (Oprah Winfrey Network)	Preferred
81	Discovery Fit and Health	Preferred
82	Destination America	Preferred
84	Do It Yourself	Preferred

## POP CULTURE

86	Esquire	Preferred
87	A&E	Standard
88	E!	Standard
89	truTV	Standard
90	Comedy Central	Standard
91	Bravo	Preferred
92	BBC America	Preferred
93	The Game Show Network	Preferred
94	G4-Video Game TV	Preferred
95	Syfy	Preferred
96	Investigation Discovery	Standard
97	Cloot	Preferred
98	Chiller	Preferred
99	FXX	Standard
100	Pivot	Preferred

## INFORMATION

101	The Discovery Channel	Standard
102	History	Standard
103	Animal Planet	Standard
104	National Geographic	Standard
105	American Heroes Channel	Preferred
106	The Science Channel	Preferred
107	FYI	Preferred
108	The History Channel International	Preferred
109	NASA	Preferred

## MOVIES

111	American Movie Classics	Standard
112	Lifetime Movie Network	Standard

113	Turner Classic Movies	Preferred
114	Sundance	Standard
115	Independent Film Channel	Preferred

## RELIGION

117	Trinity Broadcasting Network	Preferred
119	Eternal Word Television Network	Standard

## MUSIC

120	MTV	Standard
121	VH1	Standard
122	Country Music Television	Standard
123	Fuse (MuchMusic)	Preferred
124	MTV 2	Preferred
125	MTV Hits	Preferred
126	VH1 Classic Rock	Preferred
127	CMT Pure Country	Preferred
128	VH1 Soul	Preferred

## SHOPPING

130	The Home Shopping Network	Basic
131	QVC	Basic

## OTHER

132	SEC Network	Preferred
133	WCAX 3.2 WCAXTRA	Standard
135	CW Plus	Standard
136	MeTV	Standard
139	PBS World	Standard
140	PBS Create	Standard
150	Mountain Lake PBS-WCFE	Basic
151	MHz	Standard
152	PBS Plus	Standard

### Basic Package

All channels in orange.

### Standard Package

All channels in orange/green.

### Preferred Package

All channels in orange/green/blue.

### Premium Movie Packages

All channels in purple.



## HD CHANNELS

203	WCAX (CBS) HD	Standard HD
204	WVNY (ABC) HD	Standard HD
205	WPTZ (NBC) HD	Standard HD
206	CBMT (CBC) HD	Standard HD
207	WFFF (Fox) HD	Standard HD
209	WETK (PBS) HD	Standard HD
213	USA HD	Standard HD
214	FX Networks HD	Standard HD
215	Spike TV HD	Standard HD
216	TBS HD	Standard HD
217	TNT HD	Standard HD
221	Major League Baseball Network HD	Standard HD
222	NBC Sports Network HD	Standard HD
223	NFL Network HD	Standard HD
224	NESN HD	Standard HD
225	ESPN HD	Standard HD
226	ESPN 2 HD	Standard HD
227	ESPNU College Sports HD	Preferred HD
229	ESPNNews HD	Preferred HD
231	The Golf Channel HD	Preferred HD
232	Fox Sports 1 HD	Standard HD

233	The Tennis Channel HD	Standard HD
236	The Outdoor Channel HD	Preferred HD
237	Universal Sports Network HD	Standard HD
239	Fox News Channel HD	Standard HD
240	CNBC HD	Standard HD
241	MSNBC HD	Standard HD
242	CNN HLN News and Views HD	Standard HD
243	CNN HD	Standard HD
256	The Disney Channel HD	Standard HD
257	Disney XD HD	Standard HD
258	Cartoon Network HD	Standard HD
259	Nickelodeon HD	Standard HD
268	ABC Family HD	Standard HD
270	Lifetime Network HD	Standard HD
274	Women's Entertainment HD	Preferred HD
276	Food Network HD	Standard HD
277	TLC HD	Standard HD
278	Travel Channel HD	Standard HD
279	HGTV HD	Preferred HD
282	Destination America HD	Preferred HD
284	Do It Yourself HD	Preferred HD
286	Esquire HD	Preferred HD
287	A&E HD	Standard HD

288	E! HD	Standard HD
290	Comedy Central HD	Standard HD
291	Bravo HD	Preferred HD
295	Syfy HD	Preferred HD
299	FXX HD	Standard HD
301	The Discovery Channel HD	Standard HD
302	History HD	Standard HD
303	Animal Planet HD	Standard HD
304	National Geographic HD	Standard HD
306	The Science Channel HD	Preferred HD
307	FYI HD	Preferred HD
309	NASA HD	Preferred HD
311	American Movie Classics HD	Standard HD
312	Lifetime Movie Network HD	Standard HD
315	Independent Film Channel HD	Preferred HD
350	Mountain Lake PBS-WCFE HD	Standard HD
352	PBS Plus HD	Standard HD
354	Universal HD	Preferred HD
355	Velocity HD	Preferred HD
360	HBO HD	Premium HD
370	Cinemax HD	Premium HD
380	Showtime HD	Premium HD
390	Starz HD	Premium HD

## PAY-PER-VIEW

**Order Pay-Per-View 24 hours a day, 7 days a week by calling 496-1234 or visiting [www.waitsfieldcable.com](http://www.waitsfieldcable.com)**

500	inDemand 1 (PPV Events)
501	inDemand 2
502	inDemand 4 (PPV Movies)
503	inDemand 5

## FM STATIONS

88.5	CBME CBC-1 News/Talk
88.9	DMX 908 Classic Rock
89.3	WUSX Classic Rock
89.7	NOAA Weather
90.3	WFMT Classical
95.1	WMRW Community Radio-Warren
95.9	CKMF Dance/News
96.3	WDEV Variety
96.7	CKOI Progressive/Contemporary
97.1	CIRA Religious/Classical
97.9	CHOM Rock/News
99.1	WOKO Country
99.5	WEZF Adult Contemporary/News
99.9	WBTZ Alternative/News
100.3	WWFY Country
100.7	CBFX Classical/Jazz/World Music
101.1	WORK Classic Rock
101.5	CBM CBC-2 Classical/Jazz
101.9	WCVT Adult Contemporary
102.3	WVPR-2 VPR Classical
103.1	WLVB Country
103.5	CFQR Adult Contemporary
103.9	WXXX Classic Rock/News
104.7	WNCS Adult Alternative
105.1	WKOL Oldies
105.5	WIZN Classic Rock
105.9	CFGL Soft Adult Contemporary
106.5	WVPR-3 VPR BBC World Service
107.1	WHOM Adult Contemporary

107.5	WVPR-2 VPR Classical
107.9	WVPR-1 VPR News

## PREMIUM MOVIE PACKAGES

### HBO:

400	HBO	Premium
401	HBO 2	Premium
402	HBO Signature	Premium
403	HBO Family	Premium
404	HBO Comedy	Premium
405	HBO Zone	Premium

### Cinemax:

410	Cinemax	Premium
411	More Max	Premium
412	Action Max	Premium
413	Thriller Max	Premium

### Showtime/The Movie Channel:

420	Showtime	Premium
421	Showtime 2	Premium
422	Showtime Showcase	Premium
423	Showtime Extreme	Premium
424	Showtime Next	Premium
425	Showtime Family Zone	Premium
426	Showtime Women	Premium
430	The Movie Channel	Premium
431	The Movie Channel XTRA	Premium

### Starz/Encore:

450	Starz	Premium
451	Starz Edge	Premium
452	Starz Cinema	Premium
453	Starz Kids & Family	Premium
454	Starz Comedy	Premium
455	Starz In Black	Premium
460	Encore	Premium
461	Encore Westerns	Premium
462	Encore Love	Premium
463	Encore Suspense	Premium
464	Encore Drama	Premium
465	Encore Action	Premium
466	Encore WAM	Premium

## DIGITAL MUSIC CHANNELS (DMX)

900	Lite Classical	Preferred
901	Jazz Vocal Blends	Preferred
902	Hottest Hits	Preferred
903	Modern Country	Preferred
904	Alternative Rock	Preferred
905	Adult Contemporary	Preferred
906	Contemporary Christian	Preferred
907	Rock'n Roll Oldies	Preferred
908	Classic Rock	Preferred
909	Classic Hits Blend	Preferred
911	Rap	Preferred
912	Classic Jazz	Preferred
913	Blues	Preferred
914	Gospel	Preferred
915	Coffeehouse Rock	Preferred
916	Dance	Preferred
917	Trends	Preferred
918	Album Rock	Preferred
919	Today's Hits	Preferred
920	80's Hits	Preferred
921	70's Hits	Preferred
922	Classic R & B	Preferred
923	Traditional Country	Preferred
924	Soft Hits	Preferred
925	Retro Disco	Preferred
926	Groove Lounge	Preferred
927	Big Band Swing	Preferred
928	Smooth Jazz	Preferred
929	New Age	Preferred
930	Holidays & Happenings	Preferred
931	Great Standards	Preferred
932	Golden Oldies	Preferred
933	Y2K Hits	Preferred
934	Children's	Preferred



# FREE WatchTVEverywhere

## Turns Your Mobile Device into a TV



### HAS JOINED OUR WatchTVEverywhere TEAM

WatchESPN lets you enjoy live sports and shows from ESPN Networks, and now you can access it using WatchTVEverywhere. We know you'll have a ball taking your favorite sports programming with you wherever you go!

Other channels available to Waitfield Cable subscribers through WatchTVEverywhere include:

A&E	Lifetime
<b>NEW</b> ABC Family	MSNBC
As TV	NBC Sports
<b>NEW</b> C-Span	<b>NEW</b> NFL Network
Cartoon Network	Oxygen
CNBC	<b>NEW</b> QVC
CNN	Syfy
E!	Tennis Channel
<b>NEW</b> ESPN	TBS
Esquire TV Now	TNT
FYI	truTV
Golf Channel	<b>NEW</b> Turner
History	Classic Movies
Hallmark Channel	USA
<b>NEW</b> CNN HLN	
News and Views	

*Waitfield Cable is happy to expand your entertainment options.*

**W**atchTVEverywhere streams some of your favorite channels and programming—including live TV and full episodes of current TV shows—to your tablet, smartphone, or laptop.

It works from anywhere with a Wi-Fi signal so you can stay entertained when you're on the go. Best of all, WatchTVEverywhere is FREE with your qualifying Waitfield Cable TV Service.

### Frequently Asked Questions

**Q:** How is WatchTVEverywhere different from Hulu or Netflix?

**A:** Unlike Hulu or Netflix, WatchTVEverywhere is free and includes live TV and has full episodes of current TV shows.

**Q:** Which devices can I use with WatchTVEverywhere?

**A:** Almost all programs are available on all devices (PC, laptop, iPad, iPhone, and Android phone).

### How to Use WatchTVEverywhere

**If you already have a WatchTVEverywhere account:**

- Go to [www.watchtveverywhere.com](http://www.watchtveverywhere.com).
- Click the Log In link.
- Enter your username and password.
- Select the TV network you want to watch to see a list of available programs.

**If you do not have a WatchTVEverywhere account and need to register:**

- Go to [www.watchtveverywhere.com](http://www.watchtveverywhere.com) and select Waitfield Cable in the drop-down menu.
- Click the Register link.
- Complete the registration form.
- Check your email. You will receive a message with an activation link.
- Click on the link to complete the registration process.



# Who Chooses the Channels?



Waitsfield Cable sometimes gets questions from customers about how we make decisions regarding television programming and rates. This is understandable, given the complexities of today's TV industry. To help clear things up, we'll answer some of the most common questions here.

## How Does Waitsfield Cable Determine the Channels in Your Lineup?

Waitsfield Cable has contracts with the content providers that require certain channel locations in our lineup, the carriage of their affiliate channels, minimum carriage requirements, and packages in which we must provide the channels to our customers. These contracts make it difficult for us to change channel locations or remove/add channels. Content providers often do what's referred to as "tying" channels—this means they require us to take several of their affiliate channels in order to get the one channel we are interested in. They either don't offer the channel we are interested in à la carte, or they make the à la carte rate so high we are basically forced to take the group of channels.

## Will I Ever Be Able to Purchase Only the Channels I Want to Watch?

Many consumers would like to be able to pick and choose their TV channels and purchase them à la carte. Due to the channel tying described above, however, à la carte TV is not currently possible via any cable or satellite provider, including

Waitsfield Cable. There's been much discussion in recent years with the FCC (Federal Communications Commission) about the programming tactics of the content providers. So far, the FCC has done little to regulate this aspect of the business.

## Why Does My Cable Bill Keep Going Up?

Waitsfield Cable pays for 95 percent of the programming that is shown in our channel lineups. Only our local channel and a few others do not require monthly subscription fees to be paid by us to the content providers. We buy our programming from various content providers. We pay rates per subscriber each month for the programming on our channel lineup. The vast majority of your monthly cable bill pays for this programming. It's important to note that the rates we are given in our rural communities are almost always higher than what is offered to larger companies in more populated areas. We have very little control in determining the rates as most contracts are a "take it or leave it" offer from the content providers.

**If you have questions about our TV programming and rates, please call us at 802-496-5800.**



# The **best combination** since blue skies and fresh snow: **HD and DVR**

With an integrated HD/DVR set-top box from Waitsfield Cable, you get stunning high-definition picture quality plus convenient viewing controls. It's two wonderful technologies combined to form an even more wonderful way to watch TV.

**Take a fresh look at the mountains of options offered by Waitsfield Cable.** Call our Customer Service Department at 802-496-5800 and sign up for an integrated HD/DVR set-top box for just \$14.95\* monthly.



\*A set-top box is required for each television. In order to receive HD programming, you will need a high-definition television set and an HD/DVR set-top box from Waitsfield Cable. HD/DVR service not available to Basic Service Subscribers. Applicable VT sales tax and public, educational, and government surcharges apply.