

## CALL 811 BEFORE YOU DIG

It's springtime, do you have building projects in the works — maybe building a deck or planting a tree? Remember to call 8-1-1 or 1-888-DIG-SAFE before you begin any digging project. If you hit an underground utility line while digging, you can harm yourself or those around you, disrupt service to an entire neighborhood, and potentially be responsible for fines and repair costs. Don't assume you know what's below. **Call 8-1-1 every time.**

**Waitsfield and Champlain Valley Telecom**  
PO Box 9, Waitsfield, VT 05673-0009  
Phone: 496-3391 • Toll Free: 800-496-3391

**Waitsfield:**      **Hinesburg:**  
Route 100          246 Mechanicsville Road

**Office Hours**  
Monday – Friday: 8:00 a.m. - 5:00 p.m.

**Contact Customer Service for assistance.**  
csdept@wcv.com • 800-496-3391  
Visit us online at [www.wcv.com](http://www.wcv.com)

**Office Closure:**  
Monday, May 25 - Memorial Day



## Lifeline Program Offers Telephone Discounts to Eligible Vermonters

**Many individuals or low-income families qualify for assistance with phone charges, but don't realize that this help is available to them.**

If you're experiencing financial difficulties, or have a friend or family member in this situation, Waitsfield and Champlain Valley Telecom encourages you to look into the Lifeline Program. Lifeline provides qualified customers with a monthly discount on charges for their primary home phone line. Here in Vermont, you can save up to \$9.25 per month

### Who is eligible for the Lifeline Telephone Credit?

Two groups of Vermont residents with telephone service are eligible for the credit. You are eligible if you reside in Vermont, have phone service, and

- You will be 65 or older by June 15, 2015 and your household income is less than \$27,528;
- You are under 65 and your household income is less than \$23,596;

Persons who receive 3Squares VT, Federal Public Housing Assistance (Section 8), Fuel Assistance, Medicaid, National School Lunch Program's Free Lunch Program, Reach Up, or Supplemental Security Income (SSI) may also be eligible to apply year-round for Lifeline through the Economic Services Division.

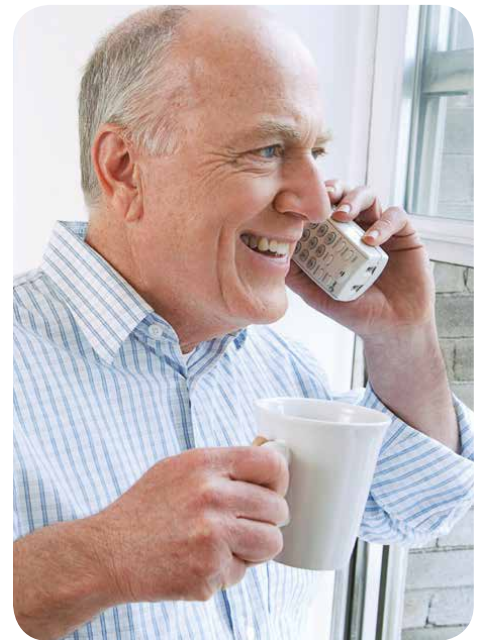
### When and how do you apply?

You must apply for the Lifeline Credit each year. All eligible telephone subscribers should mail the completed application on or before June 15, 2015 to:

**The Lifeline Program**  
103 S. Main Street  
Waterbury, VT 05671

### For more information:

- Seniors, call the Senior Help Line at 800-642-5119 to reach your local area agency on aging
- Under 65, call the Economic Services Division at 800-479-6151
- Contact our Customer Service Department at 800-496-3391 or [csdept@wcv.com](mailto:csdept@wcv.com)



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## Customer Spotlights



### Phantom Restaurant – Waitsfield

After years of hosting pop-up dinners and musical affairs, Phantom Productions put down roots in the Mad River Valley this past December. Co-owned by Matt Sargent and Steve Askew, Phantom serves creative locavore fare with global influence in addition to traditional pub fare. Their mission is to serve creative and affordable dishes that are sourced locally and change on a regular basis. Phantom is located in their newly renovated space at 112 Mad River Green, Waitsfield. Reach them at 496-6068 or visit [www.phantomvt.com](http://www.phantomvt.com). Phantom is open Tuesday – Saturday from 5:00 p.m. – 10:00 p.m. and is dedicated to good food, good music, and the general pursuit of happiness. Experience Phantom today!



Balance Yoga

### Balance Yoga – Richmond

Friends Kara Wires and Kerry Walker made their dream of opening a yoga studio a reality when they opened Balance Yoga last summer. Situated in a beautifully renovated farm house, Balance Yoga features a large, open studio with bamboo floors and lots of light, plus a small waiting area where you can sit and have a cup of tea. In addition, there is a massage studio where individuals can experience a different kind of relaxation and healing. Balance Yoga has a strong commitment to their community and offers a wide variety of classes. It is located at 840 West Main Street in Richmond. Reach them at 434-8401 or visit [www.balanceyogavt.com](http://www.balanceyogavt.com).



# Is Your Internet Plan Sized to Support Multiple Users and Multiple Devices?

Does your family do a lot of gaming and streaming movies through Netflix? Are there multiple devices in your household including laptops, tablets, and smartphones? Have you noticed your Internet speeds seem to be going down as your usage goes up? If you answered “Yes” to these questions, you’ll want to consider getting more bandwidth (and corresponding Internet speeds) to meet your growing needs.



Many Waitsfield and Champlain Valley Telecom customers are saturating their bandwidth because multiple devices in their homes are connected wirelessly to the Internet. This makes it seem as though their Internet service is running slow when it’s actually being maxed out.

Households with several family members accessing the Internet simultaneously will be happiest with one of our higher-level plans that provide greater bandwidth and faster speeds:

- **12-20 Mbps** - \$49.95/month\*
- **50 Mbps** - \$59.95/month\*
- **100 Mbps** - \$99.95/month\*

What exactly is bandwidth? The term refers to how much data you can send through a network or modem connection. Bandwidth is usually measured in bits per second, such as 10 Mbps (10 million bits per second). You can think of bandwidth

as a highway with cars traveling on it; the highway is the network connection and the cars are the data. The wider the highway, the more cars can travel on it at one time and the faster they get to their destinations. The same principle applies to data—the more bandwidth, the more information that can be transferred within a given amount of time.

As you use more web-connected devices, and use them for more data-intensive applications, it’s important to make sure your bandwidth increases as well.

**For help determining which Internet plan is right for your household, call us today at 800-496-3391.**

*\*High-speed Internet service requires an active telephone line and modem. Service availability, rates, and speeds may vary depending on location. Speeds listed are for downloads. Rates subject to change. Other Internet speeds available. Additional terms and conditions apply.*

## Welcome New Businesses

When you buy local, everyone benefits. Please support the community by doing business with these new neighbors.

<b>Chez Boheme</b> - Charlotte	425-5700	<b>Old Elm Interiors LLC</b> - Warren	496-8893
<b>Crocker Architectural</b> - Waitsfield	496-5879	<b>Snaffle Sweets</b> - Richmond	434-2900
<b>Green Peak Solar</b> - Waitsfield	496-7477	<b>The Wafel Shack</b> - Warren	496-4233
<b>New Penn Financial</b> - Hinesburg	482-5604	<b>Tom Sawyer Development</b> - Bristol	453-6968