connections

A QUARTERLY NEWSLETTER FROM WAITSFIELD AND CHAMPLAIN VALLEY TELECOM



## WCVT Employees Fight Hunger in Vermont

A group of WCVT employees volunteered at Boyer's Orchard in Monkton and picked apples to fight hunger in Vermont. During this past harvest season, companies throughout Vermont picked or bought apples at local orchards to donate to the VT Foodbank as part of their Pick for Your Neighbor program. The WCVT crew picked over 1,600 pounds of apples and plums to donate to the cause. The program is a win-win for everyone. Fresh, local fruit is distributed to needy families throughout Vermont, local orchards benefit with increased sales and exposure, and companies experience a day of teamwork and fun. Great job VT Foodbank, Boyer's Orchard, and Team WCVT!

Waitsfield and Champlain Valley Telecom PO Box 9, Waitsfield, VT 05673-0009 Phone: 496-3391 • Toll Free: 800-496-3391 Visit us online at www.wcvt.com

Waitsfield:Hinesburg:Route 100246 Mechanicsville Road

Office Hours:

Monday – Friday: 8:00 a.m. - 5:00 p.m. Contact Customer Service for assistance.

csdept@wcvt.com • 800-496-3391

### Office Closures:

Thursday & Friday, November 26 & 27 – Thanksgiving Friday, December 25 – Christmas Day Friday, January 1 – New Year's Day





Think about all the devices and Internet activities in your house on a typical day. They probably add up to a lot more total broadband usage than you had even a year or two ago. If your speed is no longer adequate, you may be experiencing annoying slowdowns such as video buffering. There's a quick way to solve this problem. **Call 888-321-0815 now to sign up for one of our higher speed packages and get it free for 60 days!**\*

\*Service availability and Internet speed will depend on location. After the promotional period ends, regular monthly charges apply. Additional terms and conditions apply. Contact us for details.

# **Customer Spotlights**



Hatch Tap and Table Richmond

Hatch Tap and Table, a new restaurant owned by Gabriel Firman, opened this past summer in Richmond. In its newly renovated space, Hatchet features 24 tap lines; the majority are for beer, but a few will have wine or hard cider. The pub menu includes sandwiches, salads, burgers, lobster rolls, and other tasty fare. Hatchet is located on 30 Bridge Street in Richmond in the space that was formerly Bridge Street Café. Their hours are 4:00 p.m. – 10:00 p.m. daily. Call them at 434-3663 and "Like" them on Facebook for more information.



### Whippletree Designs – Waitsfield

Whippletree Designs, owned by Heidi Boettger, is a custom embroidery and monogramming shop specializing in fun, artisan quality embroidery. You'll also find Vermont souvenir apparel and hats featuring the Mad River Valley. Whippletree Designs is located in the Mad River Green Shopping Center at 104 Mad River Green in Waitsfield. Their hours are Monday – Saturday 9:00 a.m. – 5:00 p.m. and Sunday 9:00 a.m. – 3:00 p.m. For more information, call 496-9694, "Like" them on Facebook, or just stop by their colorful shop.







# Importance of Keeping it Local

A tWaitsfield and Champlain Valley Telecom, we have a dedicated team of telecommunication experts working on your behalf every day. As your local provider, we live and work alongside you and that local service is something our competitors cannot offer. With us at your side, you can enjoy advantages such as:

### Local, Personal Attention

Just stop in at our office or give us a call when you have questions. You're not limited to 800 numbers answered by customer service representatives across the country or on the other side of the world. We bring a unique blend of local knowledge, expertise, and support to everything we do.

### **Faster Response Times**

We're nearby and ready to serve you, and we also value your time. So our team works to ensure that your needs are taken care of quickly.

### **Commitment to Improved Services**

Waitsfield and Champlain Valley Telecom always strives to provide you with the best telecommunications solutions available for a fair rate. We continue to invest significant dollars in our local telecommunications infrastructure. We know that telephone and Internet service are critical to our customers and we constantly strive to increase the level of performance, reliability and redundancy. All of us at Waitsfield and Champlain Valley Telecom want to thank you for choosing us as your provider and we look forward to continuing to serve you. **We're ready to get to work to help you work smarter. Just call 800-496-3391.** 

Champlain Valley Telephone Directory Closes December 24, 2015. To make a change in the white pages, please contact our Customer Service Department at 800-496-3391. For yellow page advertising (business accounts), please contact Alan Jones at 802-496-8328.



### **Welcome New Businesses**

When you buy local, everyone benefits. Please support the community by doing business with these new neighbors.

Birdy Enterprises – Waitsfield	496-2500	Hinesburg Hair Studio – Hinesburg	482-2887
Dee Physical Therapy –		Lark Hall Consulting Group –	
Hinesburg	482-2200	Bristol	453-2476
Glide Café – Warren	583-3371	Lotus Lodge Inn – Bolton	434-6500
Hatchet Tap & Table – Richmond	434-3663	Wordens Autobody – Bolton	434-4726