

connections

A QUARTERLY NEWSLETTER FROM WAITSFIELD AND CHAMPLAIN VALLEY TELECOM



Call 8-1-1 Before You Dig

Are you planning outdoor projects this spring — maybe building a deck or planting a tree? Remember to call 8-1-1 or 1-888-DIG-SAFE before you begin so local utilities can mark the location of underground lines. This is important, since if you hit a line, you could harm yourself or those around you, disrupt service to an entire neighborhood, and potentially be responsible for fines and repair costs. Don't assume you know what's below.

Call 8-1-1 every time.

Waitsfield and Champlain Valley Telecom

PO Box 9, Waitsfield, VT 05673-0009

Phone: 496-3391 • Toll Free: 800-496-3391

Waitsfield: Route 100
Hinesburg: 246 Mechanicsville Road

Office Hours:
Monday – Friday: 8:00 a.m. - 5:00 p.m.

Contact Customer Service for assistance
csdept@wcvvt.com • 800-496-3391

Visit us online at www.wcvvt.com

Office Closures:
Monday, May 30 – Memorial Day
Monday, July 4 – Independence Day



RAISE YOUR HAND

IF YOU NEED MORE INTERNET SPEED

Don't settle for yesterday's Internet speed when you have a home full of today's devices. Upgrade now to the incredible speed you need for maximum enjoyment when multiple people are streaming, downloading, gaming and more.

It's time to get your hands on much faster Internet!

**Call
800-496-3391
and try our
faster speeds
FREE for
60 days!**



**Service availability and Internet speed will depend on location. Other Internet speeds available. After the promotional period ends, regular monthly charges apply. Additional terms and conditions apply. Contact us for details.*

Team WCVT Lends a Hand

Last month, a crew of WCVT employees spent the day at the Green Mountain Audubon Center in Huntington and helped tap 500+ trees the old-fashioned way. Volunteers trekked through the the sugar bush with drills in hand and sleds full of buckets to prepare for the sugaring season. The Audubon Center has a working, traditional maple sugaring operation that produces between 50-75 gallons of syrup each year. Thousands of people visit the Center's sugaring operation annually to learn about their wood-fired, bird-friendly process of maple sugaring.

Waitsfield and Champlain Valley Telecom provides each employee with sixteen



Service Technicians, Tom Shatney and Marc Senecal.

hours of community service time yearly to be used on local service projects. If your organization has a project in the making and is looking for help, contact Alan Jones at 496-8328 or ajones@wcvvt.com to discuss the possibilities of WCVT participation. Great job, Team WCVT.

Customer Spotlights



Fit To Be Thai'd – Warren

When Nattaya and Bruce Isaacson opened Fit to Be Thai'd last summer, it didn't take long for the word to get out to locals and Valley visitors. Last November, they moved the business to larger digs—the former Grill Down Under space in the Sugarbush Inn at 1838 Sugarbush Access Rd in Warren. The menu touches on familiar Thai basics including spicy basil or ginger stir-fries, curries, Pad Thai, Pad Si Ew, and Drunken Noodles. Aside from the noodles and rice, Nattaya makes everything from scratch with fresh ingredients. Fit To Be Thai'd offers sit down dining, a full bar, and take out. Call 496-3008 or visit www.fit2bethaiied.com.



Root Landscaping – Weybridge

Root Landscaping was founded with one goal in mind—to provide full-range, superior landscaping services including lawn care, property maintenance, and installations at affordable rates to the residents of Weybridge. The company has grown over the years from a two-person operation into a full staff of professionals able to meet every landscaping need. Root Landscaping is dedicated to building long-term relationships with clients by providing the highest standard of quality on each and every project. Contact them today for a free consultation and see the difference experience makes! Call 545-2555 or visit www.rootlandscaping.com.



Lifeline Program Offers Telephone Discounts to Eligible Vermonters

Many individuals or low-income families qualify for assistance with phone charges, but don't realize this help is available to them. If you're

experiencing financial difficulties, or have a friend or family member in this situation, Waitsfield and Champlain Valley Telecom encourages you to look into the Lifeline Program. Lifeline provides qualified customers with a monthly discount on charges for their primary home phone line. Here in Vermont, you can save up to \$16.00 per month.

Who is eligible for the Lifeline Telephone Credit?

Two groups of Vermont residents with telephone service are eligible for the credit. You are eligible if you reside in Vermont, have phone service, and:

- You will be 65 or older by June 15, 2016 and your household income is less than \$27,878
- You are under 65 and your household income is less than \$23,895

Individuals who receive 3Squares VT, Federal Public Housing Assistance (Section 8), Fuel Assistance, Medicaid, National School Lunch Program's Free Lunch Program, Reach Up, or Supplemental Security Income (SSI) may also be eligible to apply year-round for Lifeline through the Economic Services Division.



When and how do I apply?

You must apply for the Lifeline Credit each year. All eligible telephone subscribers should mail the completed application on or before June 15, 2016 to:

The Lifeline Program
103 S. Main Street
Waterbury, VT 05671

How can I learn more?

- Seniors, call the Senior Help Line at 800-642-5119 to reach your local area agency on aging.
- Under 65, call the Economic Services Division at 800-479-6151.
- Contact our Customer Service Department at 800-496-3391 or csdept@wcvt.com.

Welcome New Businesses

When you buy local, everyone benefits. Please support the community by doing business with these new neighbors.

Bridge Street Trading Co – Waitsfield	583-1943	New England Office Solutions – Addison	759-3035
DB Construction – New Haven	453-7818	Root Landscaping – Weybridge	545-2555
Easterly Capital – Waitsfield	496-9081	Smith & McClain – Bristol	453-3001
Fit To Be Thai'd – Warren	496-3008	The Blue Stone – Waitsfield	496-3499
Four-Hill Farms – Bristol	453-2928	Ultimus Inc – Waitsfield	496-9364
Green Mountain Party – Waitsfield	496-4470	Valley.Works – Waitsfield	496-9757

