

TeleScape

A QUARTERLY NEWSLETTER FROM WAITSFIELD CABLE
PROVIDING CABLE TELEVISION SERVICES TO THE MAD RIVER VALLEY SINCE 1982

Best Wishes to Don Whitman

Our best wishes to Don Whitman, Cable Network Supervisor, who will be retiring after 32 years of service with Waitsfield Cable. Don has been instrumental in maintaining and upgrading our cable network. He always puts the customer first and goes above and beyond in everything he does. Don, you'll be missed, congratulations and happy travels!



Waitsfield Cable:

PO Box 9, Waitsfield, VT 05673-0009
Phone: 496-5800

Waitsfield: 3898 Main St. (Route 100)

Office Hours:

Monday – Friday: 8:00 a.m. – 5:00 p.m.

Contact Customer Service for Assistance:

csdept@waitsfieldcable.com • 496-5800

Visit us Online: www.waitsfieldcable.com

Office Closures:

- **Monday, July 4, 2016**
Independence Day
- **Monday, September 5, 2016**
Labor Day



Who Chooses the Channels?

We sometimes get questions from customers about how we make decisions regarding TV programming and rates. This is understandable, given the complexities of today's TV industry. Here are the answers to some commonly asked questions:

Who chooses the channels?

Waitsfield Cable has contracts with the content providers that require certain channel locations in our lineup, the carriage of their affiliate channels, minimum carriage requirements, and packages in which we must provide the channels to our customers. These contracts make it difficult for us to change channel locations or remove/add channels.

Content providers often do what's referred to as "tying" channels—this means they require us to take several of their affiliate channels in order to get the one channel we want. They either don't offer the channel we are interested in à la carte, or they make the à la carte rate so high we are basically forced to take the group of channels.

Will I ever be able to purchase only the channels I want to watch?

Many consumers would like to be able to pick and choose their TV channels and purchase them à la carte. Due to the channel tying described, à la carte TV is not currently possible via any cable or satellite provider, including Waitsfield Cable.

There's been much discussion in recent years with the FCC (Federal Communications Commission) about the programming tactics of the content providers. So far, the FCC has done little to regulate this aspect of the business.

Why does my cable bill keep going up?

Waitsfield Cable pays content providers for 95 percent of the programming that is shown in our channel lineups. Only our local channel and a few others do not require monthly subscription fees to be paid by us. The vast majority of your monthly cable bill pays for this programming, and the fees we are charged by content providers are increased regularly.

If you have questions about our TV programming and rates, please call us at 496-5800.



New Documentary on the Mad River

Mad River Valley Television (MRVTV) received a grant from the Vermont Community Foundation to create a 30-minute documentary on the Mad River titled "Their River, Their Story." The goal was to foster stewardship and community responsibility for the river. MRVTV turned to the Harwood High School's alternative ninth grade class, Harwood Unlimited Beginnings (HUB), to help create the documentary.

While working on the project, these HUB students learned practical skills in media creation. But more importantly, they also built community connections, developed an awareness of their natural surroundings, and grew to understand the interplay between the two.

The documentary can be viewed on www.mrvtv.com. As always, the community is invited to be a part of Mad River Valley TV. Stop by MRVTV's office at 5031 Main Street in Waitsfield, call 583-4488, or friend them on Facebook.

Congratulations on a job well done to the HUB students and MRVTV!



WatchTVEverywhere is Cure for Spring Fever



When it's too nice to stay inside, take your TV entertainment outside with WatchTVEverywhere. It streams some of your favorite channels and programming—including live TV and current TV shows—to your tablet, smartphone, or laptop. Plus, WatchTVEverywhere is FREE with your qualifying Waitsfield Cable Standard or Preferred Service. Call 496-5800 for details.

Westworld to Premiere on HBO

Westworld, a series inspired by the 1973 film of the same title written by Michael Crichton, is set to premiere on HBO this summer. Executive produced by Jonathan Nolan (*The Dark Knight*, *Person of Interest*), Lisa Joy, and J.J. Abrams, the series is described as "a dark odyssey about the dawn of artificial consciousness and the future of sin," and if it follows the central premise of the film, it revolves around androids that run amuck in a high-tech theme park. Cast includes Jeffrey Wright, Thandie Newton, James Marsden, and Evan Rachel Wood. Look for *Westworld* on HBO this summer on channel 360 (HD) or 400 in standard definition.



Now Showing on Pay-Per-View

Order a Pay-Per-View movie or event from the convenience of your own home, 24 hours a day, by calling 496-1234, or by logging onto www.waitsfieldcable.com and clicking "Manage My Account."

Daily movie listings and viewing times can be found via your Interactive Program Guide or by visiting www.waitsfieldcable.com and clicking on the "TV Schedule" link.

Order a movie today for only \$3.99. Events are priced individually. It's fast, affordable, and easy to do!

NOW PLAYING

- The Big Short
- Brooklyn
- Carol
- Concussion
- Creed
- The Danish Girl
- The Good Dinosaur
- The Peanuts Movie
- Room
- Spotlight
- Steve Jobs
- Sisters



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