

# TeleScape

A QUARTERLY NEWSLETTER FROM WAITSFIELD CABLE  
PROVIDING CABLE TELEVISION SERVICES TO THE MAD RIVER VALLEY SINCE 1982



Jed Rutledge, Cable Service Technician (left) and Lyle Douglass, Cable Headend Technician

## Our Waitsfield Cable Team is Here To Help

Jed and Lyle are part of our hardworking team that brings you Waitsfield Cable services and keeps them working well. Should you ever have a question or need help with your TV services, stop by our Waitsfield office or call 496-5800 to visit with one of our local employees.

### Waitsfield Cable:

PO Box 9, Waitsfield, VT 05673-0009  
Phone: 496-5800

**Waitsfield:** 3898 Main St. (Route 100)

### Office Hours:

Monday – Friday: 8:00 a.m. – 5:00 p.m.

### Contact Customer Service for Assistance:

csdept@waitsfieldcable.com • 496-5800

**Visit Us Online:** [www.waitsfieldcable.com](http://www.waitsfieldcable.com)

### Office Closures:

- **Wednesday, July 4, 2018**  
Independence Day
- **Monday, September 3, 2018**  
Labor Day



## MRVTV Launches HD Channels

Mad River Valley TV and Waitsfield Cable have launched high-definition (HD) channels for the local public access TV station. MRVTV broadcasts locally generated programs with a focus on public, educational, and governmental (PEG) programming. It will now have two HD channels, 244 and 245, available on Waitsfield Cable in addition to two standard-definition (SD) channels, 44 and 45.



The upgrade from SD to HD allows MRVTV to be a pioneer and take a leadership role in public access TV, as only a very small percentage of public access TV stations in Vermont and the U.S. currently broadcast in HD.

“We are thrilled to have such a great partner in Waitsfield Cable to help us upgrade our station to HD and give community members a better platform to share information, opinions, and stories,” said Keith Berkelhamer, Executive Director of the station. “High-definition has become the standard to broadcast and view TV today, and we hope this investment in modern equipment will attract more viewers, content creators, and contributors.”

MRVTV spent approximately \$60,000 on the HD equipment upgrade—a big investment for a station with an annual operating budget of \$120,000. A crowdfunding campaign is currently underway to help raise money. So far, large donations were made by the Rotary Club; Win Smith, President of Sugarbush Resort; and The West Hill House B&B.

Waitsfield Cable has also invested \$18,000 to upgrade the equipment it needs to broadcast the HD signals for the new MRVTV channels. “MRVTV is a great community asset,” said Gregg Haskin, President and CEO of Waitsfield Cable, “and we are proud to support them.”

To help pay the higher annual costs needed to broadcast in HD, MRVTV has rolled out new offerings including a live streaming service that allows MRVTV to broadcast an event live to any YouTube channel or Facebook page administered by a business or organization.

**Congratulations to MRVTV for leading the way!**





## Know the 5 Steps in the 811 Process

Any type of digging on your property requires a call to 811 to have underground utility lines marked. This prevents you from unintentionally damaging lines and causing service outages in the neighborhood.

1. **Notify** your local one-call center by calling 811. The one-call center will transmit information to affected utility operators.
2. **Wait** 2-3 days for affected utility operators to respond to your request. On average, between 7-8 utility operators are notified for each request.
3. **Confirm** that all affected utility operators have responded to your request by comparing the marks to the list of utilities the one-call center notified.
4. **Respect** the marks (flags or paint) provided by the affected utility operators. They're your guide for the duration of your project.
5. **Dig** carefully. Avoid digging near the marks and remember that some utility lines may be buried at a shallow depth. You may need to move your project to another part of the yard.

Waitsfield Cable thanks you in advance for your cooperation. To learn more, visit [call811.com](http://call811.com) before-you-dig.

# Take Your Favorite Programs to Your Favorite Places

When it's too nice to stay inside, take your TV entertainment outside with WatchTVEverywhere. It streams some of your favorite channels and programming—including live TV and current TV shows—to your tablet, smartphone, or laptop. Plus, WatchTVEverywhere is FREE with your qualifying Waitsfield Cable Standard or Preferred Service. Call 496-5800 for details.



## Succession to Premiere on HBO in June

Get ready for HBO's newest drama, *Succession*, from Jesse Armstrong. The drama follows the Roy family, who controls "one of the biggest media and entertainment conglomerates in the world." The cast includes Brian Cox, Hiam Abbass, Jeremy Strong, Kieran Culkin, Sarah Snook, Alan Ruck, and Nicholas Braun. *Succession* explores themes of power, politics, money, and family and tracks the Roy family as they contemplate what the future will hold for them once their aging father begins to step back from the company.

*Succession* will premiere in June and will air on HBO (channels 400 and 360 in HD).

