A QUARTERLY NEWSLETTER FROM WAITSFIELD AND CHAMPLAIN VALLEY TELECOM

Happy New Year from Our Family to Yours!

All of us at Waitsfield and Champlain Valley Telecom wish you and your family a Happy New Year. It's been our privilege to provide your communication services, and we look forward to serving you in 2019!



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Waitsfield: Route 100 Hinesburg: 246 Mechanicsville Road

Office Hours: Monday – Friday: 8:00 a.m. - 5:00 p.m.

Contact Customer Service for assistance csdept@wcvt.com • 800-496-3391

Visit us online at www.wcvt.com

Office Closures:

Monday, January 21 -Martin Luther King Jr. Day Monday, February 18 - Presidents' Day



Is There a High School Senior in Your Family?

Waitsfield and Champlain Valley Telecom (WCVT) is proud to partner with the Foundation for Rural Service (FRS) in the 2019 College Scholarship Program. Each year, FRS gives out \$2,500 scholarships to an exceptional group of rural students for their first year of college or vocational school. All applicants require sponsorship by an NTCA—The Rural Broadband Association member company, which includes WCVT.

As your local telecommunications service provider, it's our pleasure to offer this national scholarship program in our service area. It seeks to sustain and enhance the quality of life in rural America by advancing an understanding of rural telecommunications issues and furthering the education of rural youth.



Applicants must be a graduating high school senior and an active customer or whose parents or legal guardian are active customers of WCVT and reside full-time in the WCVT service area.

Applications must be sent directly to FRS, postmarked no later than March 1, 2019. Please note that each application must be signed by a designated person from WCVT. For more information and applications, visit the FRS website at www.frs.org or contact Lorraine M. Keener at 802-496-8379 or email lkeener@corp.wcvt.com.

WCVT Welcome Chantal Bove to Customer Service

Please join us in welcoming Chantal Bove to our Customer Service Department. Before joining WCVT, Chantal owned her own day care for 17 years, and prior to then, she worked for the State of Vermont as a Benefits Program Specialist. Chantal's extensive customer service background makes her an excellent addition to the WCVT staff. While new to the telecommunica-

tions industry, Chantal has embraced the challenge of learning our field with excitement and energy. When not working, she enjoys spending time with her husband of 20 years and three children—ages 18, 16, and 12. They love to camp and kayak and just enjoy all that Vermont has to offer.

Chantal will be working out of our Waitsfield office, so be sure to say hello next time you're there. Welcome to the WCVT Team, Chantal!



Customer Spotlights



The Swanson Inn of Vermont – Fayston

Rick Swanson and Tim Heath-Swanson recently purchased the Millbrook Inn and renamed it the Swanson Inn of Vermont. It continues a 70-year tradition of hosting visitors to the Mad River Valley. In 1948, the same year Mad River Glen opened its doors, Henry and Ginny Perkins opened a ski lodge just up the road. In 1979, Thom and Joan Gorman took over operations, and under their 40-year ownership, the Millbrook Inn became well known for its restaurant and hospitality all year. Situated on Vermont Route 17, The Swanson Inn of Vermont is located at 553 Millbrook Road in Fayston—just five miles to Sugarbush Resort, four miles to Mad River Glen, and two miles to Historic Waitsfield Village shopping and restaurants. To learn more, call 496-2405 or visit www.swansoninn.com.



Head to Tail Dog Grooming – Bristol Owned and operated by Crista Oberkirch, an experienced groomer in the five-town area, Head to Tail Dog Grooming offers full-service grooming for your four-legged furry friends. Crista also offers dog walking and pet sitting (within a 10-mile radius of Bristol), nail trims, baths, and haircuts. Appointments are scheduled for one dog at a time only, so the dogs are in and out quickly and don't have to stay a minute longer than necessary. It's far less stressful for the dogs when they have the one-on-one attention they desire and deserve. Head to Tail Dog Grooming is located at 71 West Street in Bristol, and you can reach them at 802-558-0650. Check out their awesome Facebook page that's updated daily with pictures of the dogs she grooms at www. facebook.com/headtotailvt. Let Head to Tail Dog Grooming pamper your pet!



GET WHOLE HOME WI-FI TO COVER EVERY ROOM

You probably have internet-connected devices all over your home—laptops, smartphones,tablets, e-readers, gaming systems, cameras, smart TVs, and smart home equipment such as thermostats and surveillance systems. But does your Wi-Fi reach them all?

Whole Home Wi-Fi from Green Mountain Access places multiple Wi-Fi access points at strategic locations around your home to expand coverage, eliminate dead spots, and provide great performance for all of your streaming devices.

This service is just \$10.90* per month plus installation and includes two AirTies 4920 ac Wi-Fi access points. Additional access points can be added for \$5.45* each per month if needed for your home's installation.

For more details about Whole Home Wi-Fi or our business Wi-Fi solutions, call Richard at 496-8360.



Welcome New Businesses

When you buy local, everyone benefits. Please support the community by doing business with these new neighbors.

Hands at Home Care Services – Waitsfield	496-2600
Lawson's Finest Liquids – Waitsfield	496-4677
Perfect Temp – Waitsfield	496-2400
Robbason Consulting – Charlotte4	425-4983
Sage Restaurant – Waitsfield	196-6681

The Swanson Inn of Vermont – Fayston	196-2405
Wabi-Sabi Art Studio – Huntington	134-4654
Worthy Burger Waitsfield – Waitsfield 4	196-2575

