

Call 8-1-1 Before You Dig

Are you planning outdoor projects this spring — maybe building a deck or planting a tree? Remember to call 8-1-1 or 1-888-DIG-SAFE before you begin so local utilities can mark the location of underground lines. Don't assume you know what's below. Call 8-1-1 every time.



Waitsfield and Champlain Valley Telecom
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Waitsfield: **Hinesburg:**
Route 100 246 Mechanicsville Road

Office Hours:
Monday – Friday: 8:00 a.m. - 5:00 p.m.

Contact Customer Service for assistance
csdept@wcv.com • 800-496-3391

Visit us online at www.wcv.com

Office Closures:
Monday, May 27 – Memorial Day
Wednesday, July 4 – Independence Day



Whole Home Wi-Fi Gives You Strong Signals in Every Room!

Whole Home Wi-Fi lets you enjoy your internet-connected devices all over, from the basement craft room to the backyard patio to the man cave in the garage. With Whole Home Wi-Fi from Green Mountain Access, you'll gain improved Wi-Fi coverage and performance.

This service will also:

- Provide easy scalability — add additional access points to increase coverage in a very large home.
- Eliminate dead spots for increased reliability.
- Enable you to stay consistently connected while moving throughout your home.
- Maximize Wi-Fi speeds and capacity.



A traditional home Wi-Fi network relies on a single access point to provide coverage, which may result in an unreliable or disappointing Wi-Fi connection. By contrast, Whole Home Wi-Fi utilizes two or more access points placed at strategic locations. This means that no matter where you are in your home, you'll have access to fast and reliable internet service.

For more details about Whole Home Wi-Fi or our business Wi-Fi solutions, call Richard at 496-8360.

Team WCVT Helps Out in the Sugar Bush

A crew of WCVT employees spent a late February day at the Green Mountain Audubon Center in Huntington to help prepare for sugaring season. Employees trekked through the sugar bush with drills in hand and sleds full of buckets to tap 500+ trees the old-fashioned way.

WCVT provides each employee with 16 hours of community service time yearly to be used on local service projects. If your organization is looking for help, contact Lorraine Keener at 496-8379 or lkeener@wcv.com to discuss the possibilities of our participation.



Customer Spotlights

The Silver Trout – Waitsfield

The Silver Trout is a specialized shop selling classic and contemporary high-quality rods and reels at affordable prices. You'll find products for novice to expert levels. Owner Stuart Hayden is a lifelong fly fisherman and chemist with over 25 years of experience in the pharmaceutical industry of specialty chemicals, flavors, and lubricants. Stuart's goal was to develop premium fly fishing accessories that are eco-safe and 100% biodegradable. He spent over three years doing research and development to create products considered by many to be the best on the market today. The Silver Trout's logo is named Eeko and is an abstract form of the actual silver trout that perished in the 1930s. The small shop is located at 40 Bridge Street (upstairs - Unit 4) in beautiful and historic Waitsfield Village. Hours are Friday – Saturday from 10:00 a.m. – 5:00 p.m. and Sunday from 10:00 a.m. – 2:00 p.m. It's also open by appointment. Call 496-3110 or visit www.thesilvertrout.com.



Answer Media

WEB STRATEGIES : SEARCH MARKETING

Answer Media – Hinesburg

Answer Media helps businesses get found on search engines by analyzing their web presence and the web presence of their competitors. The company will then build a plan to get your business to stand out online. Answer Media's principal strategist, Craig Chevrier, has 20 years of experience providing strategy, planning, project management, and client services for companies of all sizes. Need website help? Answer Media will create a plan for that, too—and manage design, developer, and software vendor relationships. Whether you work for a corporation, a nonprofit, or a local retail or service business, Answer Media can provide answers to all your web questions. Call (802) 489-7477 or send an email to info@answer-media.com.



Lifeline Program Offers Telephone Discounts to Eligible Vermonters

Many individuals or low-income families qualify for assistance with phone charges, but don't realize this help is available to them. If you're experiencing financial difficulties, or have a friend or family member in this situation, Waitsfield and Champlain Valley Telecom encourages you to look into the Lifeline Program. Lifeline provides qualified customers with a monthly discount on charges for their primary home phone line. Here in Vermont, you can save up to \$16.00 per month.

To help you determine your eligibility:

- Was your 2018 household income less than \$16,862 for a single-person household or less than \$22,829 for a two-person household? Add \$5,967 for each additional person in your household.
- Did you receive Federal Public Housing Assistance (FPHA), Supplemental Security Income (SSI), Supplemental Nutrition Assistance Program (SNAP, also known as Food Stamps), Medicaid, Veterans Pension/Survivors Pension, or Tribal Programs?

For more information and to apply, please contact Waitsfield and Champlain Valley Telecom at 802-496-3391.



Congrats to Our Raffle Winner

Norman Rainville of the Mad River Valley won our Annual Customer Survey Raffle. In the photo, Customer Service Representative Wendy presents Norman his prize—an iPad Pro. Thanks to all who completed our survey. We're constantly making service improvements based on customer feedback.

Welcome New Businesses

When you buy local, everyone benefits. Please support the community by doing business with these new neighbors.

Answer Media – Hinesburg 482-6068
Art in the Village – Warren 496-5605
E & S Transport – Bolton 434-4797
Emeraldrose Grows – Bristol 453-4797
Liszt Restoration – Hinesburg 482-7007

Maid by Michelle – Bolton 434-6624
Peterson Quality Malt – Charlotte .. 425-5621
Steady Sugaring - Starksboro 453-7249
The Silver Trout - Waitsfield 496-3110



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