



While our offices remain closed to customer access due to the pandemic, our Customer Service and Technical Support staff are available to help you by phone, email, and online chat.

**Waitsfield and Champlain Valley Telecom**  
PO Box 9, Waitsfield, VT 05673-0009  
Phone: 496-3391 • Toll Free: 800-496-3391

**Waitsfield:**      **Hinesburg:**  
Route 100      246 Mechanicsville Road

**Office Hours:**  
Monday – Friday: 8:00 a.m. - 5:00 p.m.

**Contact Customer Service for assistance**  
csdept@wcvt.com • 800-496-3391

Visit us online at [www.wcvt.com](http://www.wcvt.com)

**Office Holiday Closures:**  
**Wednesday, November 11** – Veterans Day  
**Thursday & Friday,**  
**November 26 & 27** – Thanksgiving  
**Friday, December 25** – Christmas  
**Friday, January 1** – New Year's Day



## WCVT Employees Help Local Schools Get Back to School

For many years, Waitsfield and Champlain Valley Telecom's employees and Contributions Committee have donated backpacks and school supplies to local school children. This year, WCVT decided to divide the donations equally among 20 schools in our serving territory who requested assistance. Money donated helped purchase items they needed the most.



Tammy Field, coordinator of the Backpacks for Kids Program, said recently, "We were really happy to help the students, especially in light of the difficulties they're experiencing because of the coronavirus. While we missed picking out the backpacks and schools supplies and delivering them to the schools, we're just happy to help out any way we can."

**We thank our committee members and employees for their generosity. The schools were incredibly grateful for the donations!**



## Looking for a Better TV Experience?

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GMA Video is available to Green Mountain Access high-speed internet customers only. Requires internet speeds of a minimum of 10 Mbps. After first month, monthly service charges will apply unless customer returns equipment and cancels service. Additional terms and conditions apply.



## Customer Spotlights



### Art in the Village – Warren

Art in the Village is an art gallery located in beautiful Warren, Vermont, next door to the almost world famous Warren Store. Gallery owner Rita Ioannidis is an artist herself, well known for her American flag paintings. Ioannidis wanted to create a gallery to support and promote local artists. Art in the Village features a gorgeous, warm, and inviting space and showcases art from a variety of Vermont artists and mediums. The gallery is open Wednesday to Monday from 10:00 a.m. – 4:30 p.m. If you love color and all types of art, a visit to Art in the Village is a must. It's located at 270 Main Street in Warren. You can also call 496-5605 or go to [www.artinthevillagevermont.com](http://www.artinthevillagevermont.com).

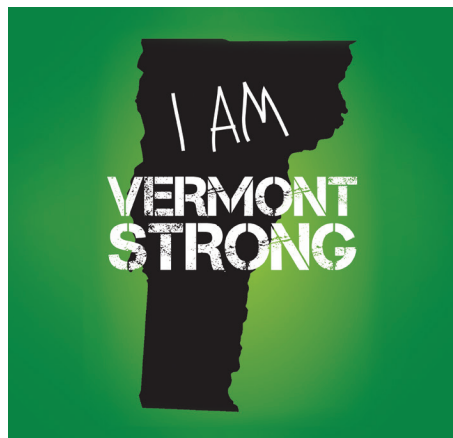


### Cool Motion Outdoor Sports – Bristol

Cool Motion Outdoor Sports is a local, community shop owned by Samantha and Christopher Morrissey. Their goal is to create an outdoor adventure center for the five-town area through community service, creating opportunities to get outside, and providing equipment rentals and repairs for sports enthusiasts of all levels. Cool Motion Outdoor Sports offers bike services to help you ride out the 2020 season strong, and they'll be ready when winter hits to set you up for hitting the mountain. Count on them to keep you going however you roll and keep your gear in tune. Cool Motion Outdoor Sports is located at 400 Rockydale Road in Bristol. Reach them at 453-4584 or visit [www.coolmotionoutdoorsports.com](http://www.coolmotionoutdoorsports.com).



## Need Help Paying Past Due Utility Bills Because of COVID-19?



Eligible Vermont utility customers can get help with unpaid past due balances that put your account at risk for disconnection. The past due balance must be more than 60 days old for service provided after March 1, 2020. The Vermont COVID-19 Arrearage Assistance Program (VCAAP) can help Vermonters suffering economic hardship from COVID-19 to pay their arrearages for residential and non-residential accounts.

**Apply for help now at**  
[www.publicservice.vermont.gov](http://www.publicservice.vermont.gov)

## Give a Shout Out to Your Favorite Local Businesses

Now more than ever, it's important to support the heart of our community—our local businesses. The pandemic has taken its toll, and many of these businesses are struggling to make a go of it. You can help by not only making purchases whenever possible, but also by sharing the love on social media. When you post about a local business on Facebook, Twitter, or Instagram, it can help that business in a couple of ways. First, your words will remind friends and followers about the business and what it offers, which can inspire them to make in-person or website visits. Secondly, your social media community can, in turn, share your content to broaden the reach and spread the word to more people.

For example, if you've eaten at a local restaurant lately and had a positive experience, give it a shout out. If a local store is offering a special deal, let people know about it. If a plumber or painter has done exceptional work on a project, give them an online pat on the back.

**A few words can make a huge difference!**



## Welcome New Businesses

When you buy local, everyone benefits. Please support the community by doing business with these new neighbors.

A L St. Onge Contractors -  
Waitsfield ..... 496-3062  
Collaborative Solutions Corp -  
Richmond..... 434-3353

Cool Motion Outdoor Sports -  
Bristol ..... 453-4584  
Sky Crane Service - Lincoln ..... 453-4743  
The Big Spruce - Richmond ..... 434-4111



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