



Happy New Year from Our Family to Yours!

All of us at Waitsfield and Champlain Valley Telecom wish you and your family a Happy New Year. It's been our privilege to provide your communication services, and we look forward to serving you in 2021!

Waitsfield and Champlain Valley Telecom

PO Box 9, Waitsfield, VT 05673-0009
Phone: 496-3391 • Toll Free: 800-496-3391

Waitsfield: Route 100
Hinesburg: 246 Mechanicsville Road

Office Hours:
Monday – Friday: 8:00 a.m. - 5:00 p.m.

Contact Customer Service for assistance
csdept@wcvvt.com • 800-496-3391

Visit us online at www.wcvvt.com

Office Holiday Closures:

Monday, January 18
Martin Luther King, Jr. Day

Monday, February 15
Presidents' Day



Is There a High School Senior in Your Family?

WCVT is proud to partner with the Foundation for Rural Service (FRS) in the 2021 College Scholarship Program. The foundation annually awards scholarships to an exceptional group of rural students for their first year of college or vocational school. FRS has awarded over \$1 million in scholarships since its inception, empowering rural students throughout the country to advance their communities with invaluable skill sets and experiences. All applicants require sponsorship by an NTCA—The Rural Broadband Association member company, which includes WCVT.



FOUNDATION FOR
RURAL SERVICE

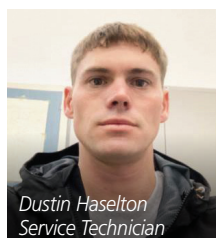
As your local telecommunications service provider, it's our pleasure to offer this national scholarship program in our service area. Applicants must be a graduating high school senior and an active customer or whose parents or legal guardian are active customers of WCVT and reside full-time in the WCVT service area.

Application deadline is March 5, 2021. For more information and to apply online, visit the FRS website at www.frs.org or contact Lorraine M. Keener at 802-496-8379 or lkeener@corp.wcvvt.com.

WCVT Welcomes New Employees

Our team is working hard to continue the evolution of our network, and we convert more customers to high-speed fiber optics each day. We know the need for additional bandwidth is real, as so many of us work and learn from home, access telehealth services, and use the internet to stay connected with family and friends.

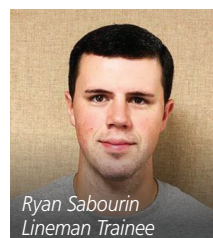
We're excited to welcome the following new employees to our team. They'll help us achieve our goals of providing exceptional customer service and the latest communications technology.



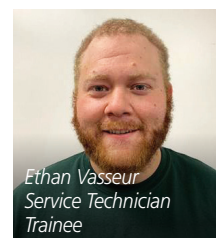
Dustin Haselton
Service Technician



Adam Haskins
Service Technician



Ryan Sabourin
Lineman Trainee



Ethan Vasseur
Service Technician
Trainee

Customer Spotlights



Heavenscent Floral Art – Mad River Valley

This custom floral design studio is located in the Mad River Valley and offers simple, natural, and elegant flower arrangements for weddings and special events. Jordy Baker, founder of Heavenscent, draws her inspiration from her colorful homeland Australia, from years of traveling abroad, and from her own garden in Warren. After working in the commercial florist industry and experiencing the incredible amount of waste, Jordy decided to develop Heavenscent around protecting the environment for future generations of flower lovers. It sources their beautiful blooms both locally and internationally. While not a retail florist, Heavenscent offers rental items for events as well as unique hand-bound journals and indoor terrariums. For details, visit www.heavenscentfloralart.com or call 802-793-8113.



A Clover and One Bee – Richmond

Owner Jasmine Bigelow is a lifelong lover of nature's beauty and creative design, and A Clover and One Bee offers an array of floral arrangements to spread joy. Formerly the wedding florist for Proud Flower Studio, Jasmine's experience working with clients on a very personal level shines through in this new retail shop endeavor. She hand selects the freshest flowers and creates custom designs to celebrate or commemorate life's precious and fragile moments. The shop also offers grab-and-go bouquets, plants, seasonal decor, and other flowery gifts. Free local delivery is provided — always with a smile. A Clover and One Bee is located on 56 Bridge Street in Richmond. Visit them at www.acloverandonebee.com or call 434-5143.



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GMA Video is available to Green Mountain Access high-speed internet customers only. Requires internet speeds of a minimum of 10 Mbps. After first month, monthly service charges will apply unless customer returns equipment and cancels service. Additional terms and conditions apply.



While our offices remain closed to customer access due to the pandemic, our knowledgeable Customer Service staff are available to help you by phone, email, and online chat. Hopefully, we'll be able to see you in person again soon!

Welcome New Businesses

When you buy local, everyone benefits. Please support the community by doing business with these new neighbors.

A Clover and One Bee – Richmond...434-5143
Aarow LLC – Charlotte..... 425-5991

Heavenscent – Warren 496-5045
The Bolton Country Store – Bolton... 434-3587



CONNECT WITH US



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