

WCVT Lends a Hand (and a Bucket Truck)

In mid-October, WCVT helped out the North Ferrisburgh Village Association with a fun project. Marc Senecal, Installation & Maintenance Supervisor, volunteered and hung banners throughout the town that were made by local children. Great job, Marc! The banners look wonderful.



Waitsfield and Champlain Valley Telecom
PO Box 9, Waitsfield, VT 05673-0009
Phone: 496-3391 • Toll Free: 800-496-3391

Waitsfield: Hinesburg:
Route 100 246 Mechanicsville Road

Office Hours:
Monday – Friday: 8:00 a.m. - 5:00 p.m.

Contact Customer Service for assistance
csdept@wcv.com • 800-496-3391

Visit us online at www.wcv.com

Office Holiday Closures:
Thursday, November 11 – Veterans Day
Thursday–Friday, November 25–26
Thanksgiving Holiday
Friday, December 24 – Christmas Holiday

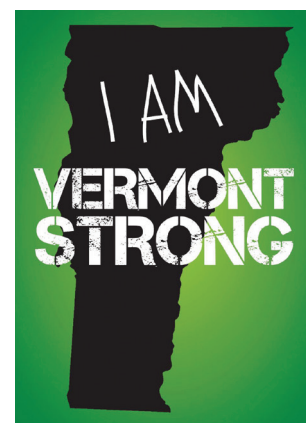


Do You Need Assistance Paying Your Internet Bill?

There are currently multiple programs available for households who may need assistance. Each program has its own criteria and some households may qualify for one or multiple programs, significantly reducing the cost of your monthly bill. For more information on the programs below, visit www.wcv.com/ebb.

Emergency Broadband Benefit (EBB) Overview

The EBB program is a new FCC program to help households struggling to pay for internet service during the pandemic. This temporary benefit will help families with challenges such as working from home, distance learning, telehealth services, or simply connecting digitally with loved ones. The benefit is available to eligible new, prior, and existing customers of participating providers.



The EBB will provide a discount of up to \$50 per month toward broadband service for eligible households. The benefit is limited to one monthly service discount per household.

Vermont Temporary Broadband Subsidy Program

The Temporary Broadband Subsidy is now open to Vermonters who qualify and may require assistance paying their monthly internet bill. This temporary relief program is managed by the State of Vermont and is open to award monthly “grants” or credits to your Waitsfield and Champlain Valley Telecom bill to cover up to \$40 per month on the internet portion of your monthly bill. There’s no guarantee this program will continue after the December expiration date, and the offer is only good while funds are available to cover these expenses.

10-Digit Dialing for Local Calls Now in Effect

Just a reminder that on October 24, 2021, the change to dialing the 802 area code plus the 7-digit phone number to make locals calls took effect. This was a result of an order approving the designation of 988 as the 3-digit dialing code for the National Suicide Prevention Lifeline. In addition to changing your dialing routine, please remember to reprogram 7-digit local numbers to 10-digit numbers if you use speed dial or any other system that automatically makes calls for you.

For more details, please visit www.wcv.com or call 800-496-3391.



Customer Spotlights



Jones the Boy Bake Shop – Bristol

Owners Ash Allison and Ryan Kick opened Jones the Boy Bake Shop, named after their orange cat Jonesy, this past July. Along with the oversize, crispy-chewy chocolate chip cookies for which Jones the Boy is known, the Bristol bakeshop offers an assortment of cookies and pastries made with local, seasonal ingredients, plus vegan and gluten-free options and Uncommon Coffee from Essex. Jones the Boy Bake Shop is located on 28 North Street in Bristol, in the former Almost Home Market space. They are open on Wednesday through Saturday from 8:00 a.m. to 3:00 p.m. Reach them at 453-3767 and visit their Facebook page for more information. Treat yourself to a cookie and coffee at Jones the Boy Bake Shop soon!



Megan Schultz Events & Designs – Moretown

Located in the heart of Vermont, Meg's Events has been the driving force behind weddings, beer fests, concerts, art shows and more for over 15 years. Whether you're newly engaged and looking to plan your big day, an organization planning to hold a fundraising event, or a landowner considering hosting events on your property, Meg's Events has the experience and know-how to answer all your questions with high quality, in-depth consulting services. Need a more hands-on, involved approach? Inquire about full-service event management options. No matter what your event planning needs, Meg Events can help. Contact Meg today at 496-6466 and start planning for fun!



Whole Home Wi-Fi Gives You Strong Signals in Every Room!

Whole Home Wi-Fi lets you enjoy your internet-connected devices all over, from the basement craft room to the backyard patio to the man cave in the garage. With Whole Home Wi-Fi from Green Mountain Access, you'll gain improved Wi-Fi coverage and performance.

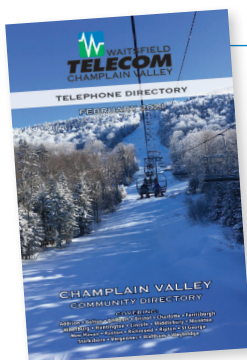
This service will also:

- Provide easy scalability—add additional access points to increase coverage in a very large home.
- Eliminate dead spots for increased reliability.
- Enable you to stay consistently connected while moving throughout your home.
- Maximize Wi-Fi speeds and capacity.



A traditional home Wi-Fi network relies on a single access point to provide coverage, which may result in an unreliable or disappointing Wi-Fi connection. By contrast, Whole Home Wi-Fi utilizes two or more access points placed at strategic locations. This means that no matter where you are in your home, you'll have access to fast and reliable internet service.

For more details about Whole Home Wi-Fi or our business Wi-Fi solutions, call Richard at 496-8360.



Champlain Valley Community Directory Closes November 30, 2021

To make a change in your white pages listing, please call our Customer Service Department at 800-496-3391. For yellow pages advertising (business accounts), please contact Lorraine Keener at 496-8379 or lkeener@corp.wcvt.com.

Welcome New Businesses

When you buy local, everyone benefits. Please support the community by doing business with these new neighbors.

Alpino Vino – Waitsfield..... 496-6163
 Belgian Wood Works – Lincoln 453-5836
 Backyard Bistro – Charlotte 425-2596
 Head Over Fields – Charlotte..... 425-5866

Hermit Thrush Fiber Co – Bristol 453-7799
 Jones the Boy LLC – Bristol..... 453-3767
 South Mountain Tavern – Bristol 453-5231