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Visit the Facebook page of Waitsfield and Champlain Valley Telecom/Green Mountain Access and Like us. That way, you'll stay updated on our news about products and services, community events, customer alerts, promotions, and more.

To join our online community, click on the Facebook link on our homepage at www.wcvt.com.

Waitsfield and Champlain Valley Telecom

PO Box 9, Waitsfield, VT 05673-0009
Phone: 802-496-3391 • Toll Free: 800-496-3391

Waitsfield: Route 100
Hinesburg: 246 Mechanicsville Road

Office Hours:
Monday – Friday: 8:00 a.m. - 5:00 p.m.

Contact Customer Service for assistance
csdept@wcvt.com • 800-496-3391

Visit us online at www.wcvt.com

Office Holiday Closures:

Friday, November 11

Veterans Day

Thursday–Friday, November 24–25

Thanksgiving Holiday

Monday, December 26

Christmas Holiday



Do You Need Assistance Paying Your Internet Bill?

The following programs are available for households who may need assistance, and each has its own eligibility criteria. Households may qualify for one or both programs, significantly reducing their monthly bill. For more information on these programs, visit www.wcvt.com/assistance.

Affordable Connectivity Program

The Affordable Connectivity Program (ACP) is a Federal Communications Commission (FCC) program to help qualifying households afford the broadband they need for work, school, health care and more. The benefit provides a discount of up to \$30 per month toward internet service.



Your household may be able to qualify for the ACP in these ways:

- Based on your household income
- If you or your child or dependent participate in certain government assistance programs such as SNAP, Medicaid, WIC, or other programs
- If you or your child or dependent already receives a Lifeline benefit

For more information and to apply for ACP, visit wcvt.com/assistance.

Lifeline Program

Lifeline is a federal program that lowers the monthly cost of phone and internet. Eligible customers will get up to \$5.25 toward their bill. You can use Lifeline for either phone or internet, but not both. Only one Lifeline Program discount is available per household on either a wireless or wireline qualifying service. Under the Lifeline Program, a household is defined as any individual or group of individuals who live together at the same address and share income and expenses. The Lifeline Program benefit is non-transferable.

To receive the Lifeline discount, residential customers must establish the eligibility of their household. To find out if you qualify, visit www.lifelinesupport.org/do-i-qualify. You can then apply online at www.lifelinesupport.org or apply on a uniform paper application directly, regardless of which provider you use for phone or internet service. For more information, call the Lifeline Support Center at 1-800-234-9473.

Champlain Valley Community Directory Closes November 30

The Champlain Valley Community Directory closes on November 30, 2022, so let us know soon if you need to make changes to your listing.

To make a change in your white pages listing, please call our Customer Service Department at 800-496-3391. For yellow pages advertising (business accounts), please contact Lorraine Keener at 496-8379 or lkeener@corp.wcvt.com.



WCVT Supported Many Local Events This Fall

Year after year and season after season, WCVT demonstrates our commitment to the communities we serve through our community relations programs and our support of local events.

We were proud to sponsor the following events this fall:

- Waitsfield Children's Center / Mountainfilm on Tour
- Bristol Harvest Festival
- Richmond Art Crawl



**WAITSFIELD
TELECOM
CHAMPLAIN VALLEY**



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**GREEN
MOUNTAIN
ACCESS**

Welcome New Businesses

When you buy local, everyone benefits. Please support the community by doing business with these new neighbors.

Creekside Marine -
Ferrisburgh 802-475-2465
Cutting Hill Beef Company -
Hinesburg 802-482-6462
Hanger Steak LLC -
Warren 802-583-9499

Mad River Outfitters -
Waitsfield 802-496-2500
Rogue Tattoos - Bristol 802-453-8563
Three Peaks Medical Clinic -
Warren 802-496-2634
Vermont Fine - Richmond 802-434-8686



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